# 3. K-6

To start enjoying IPTV services on K6 device, you need to go through some basic settings needed to set-up the device:

* Make sure that **Power cable** is plugged in box and **HDMI cable** is plugged in box and TV correctly.
* Please make sure that the device light is on and interface is visible.
* If interface is not visible, please press **Source** or **Input button** from TV remote.
* Please select the same HDMI option on interface as the selected HDMI slot on TV.

## 3.1. Initial Setup:

### 3.1.1. With STB EMU

* Once the TV is on, you see the main interface of the device. Press Right Arrow Key and select Apps.
* In Apps, you get the option STB EMU. If you find it, follow the below procedure
* Open the STB EMU App. Press OK and a pop up will appear on the screen “Configure Application”.
* You will see 5 options on the screen. Choose Profile.
* Press down arrow key and press OK on add profile.
* Press OK on profile name, it will appear on screen.
* Cut the already existing name and add your own name on it.
* Press back button to hide the keyboard.
* Press down arrow key and press Okay
* Now go to portal settings from your profile.
* You see the option “Portal URL”.
* Erase previous data and add the URL given by IPTV provider.
* Press back button and press OK.
* Press the Back button. You will get the option “STB Configuration”.
* Kindly provide the “Mac address” to your provider.
* Please turn off the device for 15 mints and wait for the provider to activate your services.
* Turn the device on, go to apps, and select STB EMU.
* Press Menu. And choose “Profiles” and select the profile in your name.
* Press Ok and wait. Enjoy the services after a few minutes.

3.2. Factory Reset  
Kindly first try the relevant settings for the issue. If it is not resolved by any way, then you can do the factory reset of the device.

Please note that factory reset will lead to loss of all data like favorite channels, recently watched category etc and you will have to do the initial setup again.

* Press **Home Button** from device remote.
* Go to the **Settings** option available on home screen, Press OK.
* Go to **Device preferences** and then click on last option **Reset**
* Choose second option **Reset** on the screen. Choose **Erase everything.**
* The box will take its time to **Reboot** and then you have to do the Initial Setup again.

### 3.2.1. To reinstall STB EMU App after Factory Reset

* Go to the apps, Go to PlayStore, Add your Google account and username and password if not yet added.
* Choose Search Option from top right corner.
* Press up arrow key then press left arrow key, then press down arrow key and press the right arrow key.
* Now keyboard will appear on search bar.
* Type STB EMU. Install it when it appears.
* Open the file when it is ready.

**If you don’t have a Google Account**

* Press Home button. Go to browser in 2nd row in center of screen.
* A pop up will appear, choose “NO THANKS”.
* Press the mouse button on remote and bring the cursor on search bar. Press OK.
* Keypad will appear. Press the mouse button again and type the url [www.xyzurl.com](http://www.xyzurl.com) and press enter.
* You will see a download button for the player. Press mouse button and Click on download.
* Now press the 3 dots in top right corner of screen.
* Go to downloads and press ok. You will see the recently downloaded files.
* Install the file when it is completely downloaded.
* After this press home button, Go to apps, and choose STB EMU.
* Please follow above instructions for Initial setup.

### 3.2.2. With Vistro

* Go to Home page, touch the blue box which has TV icon on it.
* Now you see options appearing on screen for different settings on **left side of the screen**, open **Stalker Portal**.
* On stalker Portal, **press right arrow key**, you will get option of **alias**. Please fill it up with your personal information
* Go down on second option, **“Input Server URL”** and add.
* Press **OK button** to the URL, **keyboard will appear**.
* **Add your portal** here and press **the back button** and keyboard option will disappear.
* **Do Not Check Mark** on the **“Request Username & Password”** option
* Press **Save key**.
* Now you see the **home screen of our IPTV**. Please **select LIVE TV.**
* Give it a few seconds to load, and Enjoy the service.

## 3.3. How to change portal

In case you have more than one servers, and you want to switch from one server to the other, then you do the following settings. K6 has two separate settings for apps STB EMU and Vistro.

### 3.3.1. For STB EMU

* Press Menu button. Go to settings.
* Open the option “Profiles”
* Press down arrow key and press OK on add profile.
* Press OK on profile name, it will appear on screen.
* Cut the already existing name and add another/different name on it.
* Press back button to hide the keyboard.
* Press down arrow key and press Okay
* Now go to portal settings from your profile.
* You see the option “Portal URL”.
* Erase previous data and add the URL given by IPTV provider.
* Press back button and press OK.
* Press the Back button. You will get the option “STB Configuration”.
* Please turn off the device for 15 mins and wait for the provider to activate your services.
* Turn the device on, go to apps, and select STB EMU.
* Press Menu. And choose “Profiles” and select the 2nd profile.
* Press Ok and wait. Enjoy the services after a few minutes.

### 3.3.2. For Vistro

* If you are watching live channels, press the Back **Button** till you get the notification **“Are you sure you want to exit?”**
* Press OK to **Confirm.**
* Now you have reached the **Main Screen of Vistro Player App**.
* Go to the **Add Account** option available with Settings Option on top right corner of the screen.
* Press OK.
* You can see your current server already there. In top right corner, there is **“+” (Add account)** sign available.
* Press OK
* Now you see options appearing on screen for different settings on **left side of the screen**, open **Stalker Portal**.
* On stalker Portal, **press right arrow key**, you will get option of **alias**. Please fill it up with your personal information
* Go down on second option, **“Input Server URL”** and add.
* Press **OK button** to the URL, **keyboard will appear**.
* **Add your portal** here and press **the back button** and keyboard option will disappear.
* **Do Not Check Mark** on the **“Request Username & Password”** option
* Press **Save key**.
* Now you see the **home screen of our IPTV**. Please **select LIVE TV.**
* Give it a few seconds to load, and Enjoy the service.
* Enjoy the new server.

## Catch up services

The device offers catch up services on IPTV for you to catch up with your favorite programs that you have missed out on. Following instructions guide you how to:

* Play the channel on small screen on which you want to watch catch up services
* Press the right arrow key. All 7 days catch up services will be available on screen.
* Enjoy the services.

## How to favorite channels

If you prefer watching some certain channels regularly and it is hard to find them every time, you can add those channels to your favorite list. Here’s how to do that:

* Play the channel that you want to add to favorites
* Press the mouse button on your device remote
* On bottom of the screen, you have 4 options as; **View, Sort, Favorite, Move**
* Choose the yellow option with the cursor and press OK.
* You will get same color options again after marking it OK.
* Press ok again on yellow color with cursor.
* In the same way, you can add any channel of your choice into favorites category.

## How to Find Favorite Channel

Once you have added channels into favorite list. You can always watch them by following these steps:

* Play any channel on small screen. Press the mouse button, then press green button (Sort) with cursor.
* Press Ok on the bigger green option appearing on the screen
* Now press mouse button on remote to hide the cursor and you will get three options.
* Choose “**Only Favorite”.** The list of favorite channels will open.
* There you can enjoy the channels that you have added

## How to get out from favorites category

* If you are stuck in favorite category, play any channel on small screen
* Press the mouse button to use cursor. Then press green button (Sort) with cursor.
* Press Ok on the bigger green option appearing on the screen
* Now press mouse button on remote to hide the cursor and you will get three options.
* Choose “By Number”. All the channel categories will be on screen.
* You can watch and enjoy any channel.

## How to search in VOD?

* Go to video club and select all categories
* Press the mouse button on the device remote.
* Go to find option (Blue) and press OK.
* Press OK on bigger blue option
* Now press mouse button on remote to hide the cursor and you will get two options.
* Press OK on search
* Type a Video on Demand (VOD; Movies, shows, seasons and dramas etc)
* Press back button and keypad will disappear.
* Then press down arrow key and right arrow key. Press OK option
* Now you have the needed content on screen.
* Select your choice and enjoy.

## How to do the Speed Test

A good Internet speed is crucial to enjoy a good IPTV service. To check your internet speed, follow these instructions:

**For first time:**

* Press the **“Search”** button on remote
* PlayStore will open. Go to the search option.
* Press up arrow key then press left arrow key, then press down arrow key and press the right arrow key.
* Keyboard will appear.
* Write **Internet speed test**
* Download and Install the app with this name.
* Once app is installed, a pop-up appears to open the app.
* Select Open and start the speed test.

**If App is already** **Installed:**

* Press home button from device remote
* Go to the Apps.
* Find the app **Internet Speed Test**
* Open the app and start the speed test.
* **Updated By:** **Muhammad Arshad**
* **Approved By:** **Muhammad Adil (COO)**